

Course Objectives

At the completion of this activity, participants should be able to:

- Describe the history and purpose of risk management
- Examine and apply health care standards and regulations
- Identify methods to mitigate risk exposure in a clinical setting
- Review and explain environmental and occupational risk exposures
- Apply risk control techniques to reduce patient errors and increase safety
- Complete a reportable adverse event form based on a scenario of facts
- Utilize quality improvement techniques and tools
- Itemize the elements of medical malpractice, liability and negligence, insurance and claims handling
- Utilize the five steps in the risk management process to reduce safety errors and improve quality care
- Apply the five steps in the risk management process to a set of facts: identify all errors; determine negligence; develop specific interventions to reduce safety errors; and, identify how the organization would measure and monitor intervention efforts.

** Please note the above objectives have also been certified for CNE credit

Faculty Members

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Occupational Safety and Health Administration
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Online Health Care Risk Management certificate program



Premier Online Course

- *National Experts*
- *Originally Released 2003*
- *Revised and Reapproved in 2011*
to Comply with the Risk Management Handbook for Health Care Organizations, 6th Edition

Estimated time to complete this activity:
120 hours (participants have one year from date of registration to complete the course)

www.cme.hsc.usf.edu/hcrm/

Training Academy on Aging
at the Florida Policy Exchange Center on Aging
in the School of Aging Studies

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Course Description

This online certificate course is designed to prepare health care professionals, including physicians and nurses, and others for positions as Risk Managers in health care settings. A special unit is included to meet the risk management needs of long-term care facilities.

Accreditation

■ **Physicians** - USF Health is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

USF Health designates this enduring material for a maximum of 120 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

■ **Nurses** - USF Health is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

A maximum of 120 contact hours may be earned by learners who successfully complete this continuing nursing education activity.

■ **Florida Licensed Clinical Social Workers, Licensed Marriage and Family Therapists, Licensed Mental Health Counselors** - USF Health is an approved provider (BAP#433 – Exp. 3/31/13) of continuing education credits for clinical social work, marriage and family therapy, and mental health counseling. This program has been reviewed and approved for up to 144, 50-minute contact hours.

■ **Florida Licensed Physical Therapists** - USF Health is an approved provider of Continuing Education for Physical Therapists pursuant to the Board of Physical Therapy chapter 64b17-9. USF Health designates this educational activity for up to 144 contact hours.

■ **Florida Licensed Occupational Therapists** - USF Health is an approved provider (#107, exp. 02/28/13) of continuing education for Occupational Therapy Licensure. This program has been reviewed and approved for up to 144, 50-minute contact hours. Licensee numbers are required prior to the issuance of certificates.

This program has been certified for CME/CE credit May 1, 2011 through April 30, 2013

Course Outline

Unit Topics accompanied with online chat sessions:

1. Overview of Health Care Risk Management
2. Statutes, Regulations, Case Law and Standards that Affect Health Care
3. Florida Statutory Reporting Requirements
4. Risk Identification
5. Risk Analysis
6. Patient Safety
7. Communication as a Loss Prevention Tool
8. Claims Management
9. Risk Financing, Insurance and Contracts
10. Application of the Risk Management Process in Clinical Settings
11. Long Term Care: Embracing Health Care Risk Management
12. Employment Practices & Organizational Liability
13. Monitoring and Evaluation of the Risk Management Program

Events, activities, and facilities of the University of South Florida are available to all without regard to race, color, marital status, gender, sexual orientation, religion, national origin, disability, age, Vietnam or disabled veteran status as provided by law and in accordance with the University's respect for personal dignity.

Registration Information

ONLINE REGISTRATION AT
www.cme.hsc.usf.edu/hcrm

Program Fee • \$799.00

• **Payment Options •**



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Orlando, FL 32862-8263

Any questions, call 813-974-1102



Meets the Florida Agency for Health Care Administration's Licensure Criteria for Educational Programs

Weekly Interactive Lectures (Life-E-learning Real Time Virtual Classrooms) with Risk Management Experts

Revised in 2011 to Comply with the Risk Management Handbook for Health Care Organizations, 6th Edition



From one of our students...

"This course is an incredible academic resource for those of us who are inclined to study on a web-based platform. Each topic was covered thoroughly... This course provided me with new functional knowledge in the field of risk management."

Nabil El Sanadi, M.D.
Florida Board of Medicine